

Feedback on the Student Accommodation Management Plan; Community Relations

Category	Rep Group	Feedback/comments	Comment
Document Name	Hotel	Request for the title of the document to be named the "Student Management Plan; Community Relations".	It was agreed in the meeting that this name change would take place. The document is now named Student Management Plan; Community Relations.
Café bar liquor license	Hotel	Questioned whether the Café bar within the hall will have a liquor license.	Confirmation was provided that the café bar has not requested a liquor license.
Access to re-landscaped area	Observer	Request for details of the hours which student access is allowed to the re-landscaped courtyard external to the hall on the corner of Hastings and Sandwich street.	It was agreed the hours of student access will be added to the Student Management Plan; Community Relations.
Hall access	SST Rep	Requested for the Student Management Plan; Community Relations to include wording explaining that access to the townhouses through the auto-locking doors along Sandwich Street will not be permitted.	It was agreed to include wording stating that access to the townhouses through the auto-locking doors on Sandwich Street will not be permitted.
Noise and disturbance flowchart	Chair	Requested for an additional line to be added to the noise and disturbance flowchart. Detailing that feedback will be provided to the local resident or halls resident who had raised the issue.	The flowchart was amended to include the requested action.
Noise and disturbance flowchart	BCAAC	Request for the size of the flowchart to be increased.	The flowchart was enlarged.
Waste collection	Hotel	Request for the waste collection plan to be included within the Student Management Plan; Community Relations.	An extract from the waste collection plan has been incorporated as an appendix to the Student Management Plan; Community Relations.
Student integration with the community	Marchmont Association	Questioned how UPP can be more proactive in local community engagement and suggested that local residents could potential use the facilities in the new halls to help enhance engagement activity with the local community.	Wording has been incorporated in Section three of the Student Management Plan; Community Relations detailing student engagement with the local community.
Wording on community	BCAAC	Request for the wording in section 2 of the Student Management Plan; Community Relations to read "...into the local community..." rather than wider community.	The wording was amended to read local community instead of wider.

Target times on noise disturbance	SST Rep	Requested for quantified target times on the resolution of noise disturbance to be included in section three of the Student Management Plan; Community Relations.	It was agreed that target times on the resolution of noise disturbance will be added to section three.
24 hour phone line operation	BCAAC	Questioned where the 24 hour phone line operator would be located	It was agreed to amend section 3.1 of the Student Management Plan; Community Relations so it states the phone operator is on-site.
Wording on the Community Liaison Group	BCAAC	Request for the wording in section 3.2 of the Student Management Plan; Community Relations to read "...have on the local community and environment."	The wording was amended to reflect the request
Student behaviour in the external courtyard	SST Rep	Request for wording to be included within section 4.4 of the Student Management Plan; Community Relations stating that the re-landscaped courtyard external to the hall on the corner of Hastings and Sandwich street maybe closed if there are persistent issues of noise or behaviour.	The working has been amended to reflect the request.
Flowchart process for noise and disturbance	SST Rep	Request for the word "persistent" to be removed from the first box on the flow chart which details the process for dealing with any noise and disturbance.	It was agreed that the word "persistent" will be removed from the first box of the flowchart.
Appendix 1 Student Welfare section 9.3 of the SLA "Rules on noise"	SST Rep	Request for the wording in the extract from section 9.3 of the student handbook to read "It is expected that every resident should be able to..." opposed to reading "It is expected that every student should be able to..."	It was agreed the word student would be replaced with resident in the requested sentence.
Appendix 1 Student Welfare section 9.3 of the SLA "Rules on noise"	Chair	Request for the wording "...in the Hall..." in the extract from section 9.3 of the student handbook to be removed so the sentence reads "Behaving in an aggressive, violent, abusive, insulting or threatening manner towards anyone is not acceptable and is a disciplinary offence..."	It was agreed the words "in the Hall" would be removed from the requested sentence.